



Group's Name: _____

Contact's Name: _____

Address: _____

Phone: _____

Email: _____

GROUP VOLUNTEER AGREEMENT

The Ronald McDonald House is a home for the guest families who are staying here. We are happy that your group has volunteered to support the families staying at the House. In order to provide a safe, secure and welcoming environment for our guest families, the following rules must be observed by all groups volunteering at the House:

Please respect the privacy and confidentiality of the families:

- Interaction with families must be on a professional level. Please do not inquire about the diagnosis of the ill child or how the child is doing, request any contact information (including phone/address/email/social media), or arrange any type of visit outside of your scheduled event.
- Any photographs taken at the event must not include guest families unless a written release has been obtained from the House prior to the event.
- The sharing of any information about guest families is not allowed—this includes the posting of such information on the internet through blogs or social media.

Please help us to maintain a community where all guest families feel welcome:

- Gift giving to an individual family is not permitted. This includes gifts of goods or services, money or loans. If you would like to provide a gift, please include all families by making a donation to the House. In addition, volunteers are not allowed to accept gifts or tips from families.
- The Ronald McDonald House is a non-secular organization. We ask you not to share your religious or political feelings, beliefs or practices with the families while you are volunteering.
- Any sales or solicitation of guest families is prohibited on our grounds.
- Alcohol or illegal drugs are not permitted on our grounds.

Please help us keep our families healthy:

- If you are not feeling well, or have had a fever or been exposed to a communicable disease within 24 hours of the event, please do not participate in the event. We protect the health of our families and do not want them to be exposed to anything they might carry over to their hospitalized child. The Ronald McDonald House staff reserves the right to ask anyone who appears to be ill to leave the event.
- Please wash your hands frequently and use the hand sanitizers provided throughout the House.
- Dinner groups are required to wear plastic gloves during meal preparation and provide an ingredient list of the meal for families with allergies.
- No smoking is permitted inside the House.

Please help us to keep our families safe:

- Do not open the front door for anyone you do not know—please allow office staff to monitor the door.
- Transportation may not be provided for families at any time.
- At no time should the child of a guest family be in the care of a volunteer.
- Volunteers are not allowed in family sleeping rooms at any time for any reason.
- A staff member is present to supervise all House events.

Please help us to provide a relaxing environment for the families:

- Participants in the event must be at least 16 years old and supervised by an adult at all times.
- Please limit the number of participants in your group to **no more than 8 people** and be aware of the noise level of your event.

I understand that the Ronald McDonald House is not liable for the activities of my group, including any theft, injury, illness, property damage, and debts or losses incurred during or as a result of the event. I verify this agreement has been communicated to all participants in the event.

Signature _____ Date _____

Signed form must be returned to the Ronald McDonald House prior to the event.